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[illegible]

13	B	BOYD: Customer Billing Technology and Issues – ANNUAL REVIEW OF COMMUNICATIONS INTERNATIONAL ENGINEERING CONSORTIUM, Bd. 47, 1994, Seiten 800-806, XP000455398, Chicago, IL, US.
13	C	KLEISSNER: Enterprise Objects Framework – SIGMOD RECORD, Bd. 24, Nr. 2, 1. Juni 1995 (1995-06-01), Seiten 455-459, XP002047857, New York, NY, US.
	D	

EXAMINER'S SIGNATURE:

DATE CONSIDERED:

RE: Lynda Jasmin

ERED: 12/11/03

A handwritten signature in black ink, consisting of stylized, overlapping loops and lines.

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